

## Terms of Service ("Terms").

By accessing this directory you agree to the terms of service below:



Please read these Terms of Service ("Terms", "Terms of Service") carefully before using the [www.firstresponderhealth.ca](http://www.firstresponderhealth.ca) website, directory and the First Responder Health mobile application (the "Service") operated by First Responder Behavioural Health Services Canada Inc. ("us", "we", or "our").

Your access to and use of the Service is conditioned on your acceptance of and compliance with these Terms. These Terms apply to all visitors, users and others who access or use the Service.

***By accessing or using the Service you agree to be bound by these Terms. If you disagree with any part of the terms then you may not access the Service.***

### Clinicians

All mental health professionals listed on the website and the directory possess a degree in counselling psychology or other recognized discipline and are registered with a professional counselling body. First Responder Health Services is not responsible for assuring if clinicians listed in our directory are in good standing with their counselling body or possess an adequate level of liability insurance.

### User Responsibility

It is the end users responsibility to do their research on all applicable issues listed above prior to meeting with the identified mental health clinician either in person or online. First Responder Behavioural Health Services Canada Inc. does not assume any liability from you, the user using the services of the clinicians contained in the directory.

### Health Plan Reimbursement

Various extended health plans recognize different counselling registration bodies for user reimbursement eligibility. First Responder Health Services is not responsible for identifying which professionals listed in the directory are eligible for extended health plan reimbursement. **We are not responsible for any third party extended health plan reimbursements.**

### Termination

We may terminate or suspend access to any Service we provide immediately, without prior notice or liability, for any reason whatsoever, including without limitation if you breach the Terms. All provisions of the Terms which by their nature should survive termination shall survive termination, including, without limitation, ownership provisions, warranty disclaimers, indemnity and limitations of liability.

### Changes

We reserve the right, at our sole discretion, to modify or replace these Terms at any time.

### Contact Us

If you have any questions about these Terms, contact us at: [admin@firstresponderhealth.ca](mailto:admin@firstresponderhealth.ca)